CIM Inc.

Center for Information Management, Inc.

Web Service-Based interRAI Outcomes Privacy Policy

Your privacy is very important to us. Accordingly, we have developed this Policy in order for you to understand how we collect, use, communicate and disclose and make use of personal information. The following outlines our privacy policy.

Our Web Services

CIM offers a web service engine that will securely receive the data for an assessment from a customer's data collection application and immediately return the full complement of associated interRAI outcome measures. The required inputs to the web service do not contain information that could identify an individual.

How It Works

Clients of the web service send a list of "Observations" to the CIM interRAI web service. These "Observations" consist of a name, a value, and boolean. The name indicates the interRAI published "icode" name. CIM provides customers with the taxonomy of names for the respective assessment instrument(s) that are being collected in their local environment. The value indicates the value of the datapoint. The boolean is an indicator of if this datapoint has been opted out of the collection system.

The list of "Observations" is used to calculate the outcome measures and immediately return them to the client.

What we store

Web service access information is kept. Access information consists of when and where a client request came from and its duration. We do not store or share the contents of a request. The list of observations sent in the request is immediately discarded after the response is sent to the client application.

How long we store this data

Our access logs are stored for <>
The observations received from the client are not stored or shared.

How we protect you

All communication with the web service are encrypted (https). All servers are periodically scanned for intrusion.

Revision

From time to time, we change our products and services which may require us to update our privacy policy accordingly. Your continued use of the web service following the posting of any changes to this privacy policy means you accept such changes. This policy was last updated on March, 29th 2017